

New Resident Packet



Welcome
to
Atlanta

OFFICE OF THE
MAYOR



CITY OF ATLANTA

55 TRINITY AVE, S.W.
ATLANTA, GEORGIA 30335-0300
TEL (404) 330-6100



SHIRLEY FRANKLIN
MAYOR

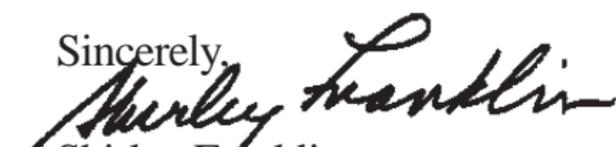
October 1, 2006

To our new residents:

I wanted to be among the first to officially welcome you to the City of Atlanta! Atlanta is a growing and increasingly prosperous city committed to delivering quality municipal services at a reasonable cost. We look forward to serving you and your community in the years to come.

Included with this letter is a package of materials to assist with your transition to the City of Atlanta. The more than 9,000 City of Atlanta employees are committed to answering any questions and concerns you might have as we implement and deliver services to your neighborhood.

Please let me know if there is anything I can do to assist you as this process unfolds. Again, welcome to the City of Atlanta, and we hope we will make you proud!

Sincerely,

Shirley Franklin

ATLANTA CITY COUNCIL

Lisa M. Borders, President

Carla Smith, District 1

Kwanza Hall, District 2

Ivory Lee Young, Jr., District 3

Cleta Winslow, District 4

Natalyn Archibong, District 5

Anne Fauver, District 6

Howard Shook, District 7

Clair Muller, District 8

Felicia Moore, District 9

C.T. Martin, District 10

Jim Maddox, District 11

Joyce M. Sheperd, District 12

Ceasar C. Mitchell, Post 1 At-Large

Mary Norwood, Post 2 At-Large

H. Lamar Willis, Post 3 At-Large

Fire Stations & Locations

Station 1

71 Elliot St. SW

Station 15

170 10th St. NE

Station 2

1568 Jonesboro Rd SE

Station 16

1048 Simpson Rd. NW

Station 3

721 Phipps Blvd NE

Station 17

1489 R.D. Abernathy Blvd SW

Station 4

309 Edgewood Ave.

Station 18

2007 Oakview Rd. SE

Station 5

2825 Campbellton Rd. SW

Station 19

1063 N. Highland Ave. NE

Station 6

309 Edgewood Ave.

Station 20

590 Manford Rd. SW

Station 7

535 W.Whitehall St. SW

Station 21

3201 Roswell Rd. NE

Station 8

1711 Marietta Blvd NW

Station 22

817 Hollywood Rd. NW

Station 9

3501 M.L. King Jr.Dr. NW

Station 23

817 Hollywood Rd. NW

Station 10

447 Boulevard SE

Station 24

3300 N. Interloop Rd

Station 11

Under Construction
Atlantic Station

Station 25

2349 Benjamin E. Mays Dr., SW

Station 12

1288 Dekalb Ave. NE

Station 26

2970 Howell Mill Rd. NW

Station 13

447 Flat Shoals Ave. SE

Station 27

4260 Northside Dr. NW

Station 14

1203 Lee St. SW

Station 28

2040 Main St. NW

Station 29

2167 Monroe Dr. NE

Station 30

10 Cleveland Ave. SW

Station 31

2406 Fairburn Rd. SW

Station 32

8500 N. Terminal Rd.

Station 33

1401 South Loop Rd
College Park, GA

Station 34

8500 N. Terminal Rd.

Station 35

2150 Central Cargo Cir.

Station 36

1335 Kimberly Rd

Station 38

2911 Donald L. Holloway Park, NW

Station 39

4697 Wieuca Rd, NW

Station 40

4600 ASR Rd.

City of Atlanta Outdoor Pools

For more information, call the Office of Recreation at 404-817-6766.

Northeast

Candler Pool

404-373-4349

1500 McClendon Ave., NE
Atlanta, GA 30307

Piedmont Pool

404-892-0117

400 Park Drive, NE
Atlanta, GA 30309

Northwest

Anderson Pool

404-799-0317

98 Anderson Avenue, NW
Atlanta, GA 30314

Chastain Pool

404-255-0863

135 W. Wieuca Road, NW
Atlanta, GA 30342

Garden Hills Pool

404-848-7220

335 Pinetree Drive, NW
Atlanta, GA 30305

Maddox Pool

404-892-0119

1142 Donald L. Hollowell Pkwy, NW
Atlanta, GA 30318

Phoenix Pool

404-522-0030

477 Windsor Street, NW
Atlanta, GA 30312

Southeast

Grant Pool

404-622-3041

537 Park Avenue, SE
Atlanta, GA 30312

A. Langford Pool
404-622-3043

1616 Arthur Langford Jr. Place
Atlanta, GA 30315

Pittman Pool
404-522-0021

950 Garibaldi Street, SE
Atlanta, GA 30310

Southbend Pool
404-622-3048

2000 Lakewood Ave., SE
Atlanta, GA 30315

Thomasville Pool
404-322-3045

1745 Thomasville Drive, SE
Atlanta, GA 30315

Southwest

Adams Pool
404-753-6019

1581 Lagoon Lane, SW
Atlanta, GA 30311

Oakland Pool
404-753-7245

1305 Oakland Drive, SW
Atlanta, GA 30310

Powell Pool
404-753-7156

1690 M.L. King Jr. Dr., SW
Atlanta, GA 30314

Tucson Pool (SP)
404-349-4342

4610 Tucson Trail Drive, SW
Atlanta, GA 30331

John A. White Pool
404-755-5536

1101 Cascade Circle, SW
Atlanta, GA 30311

Water/Sewer Rate Structure

Water and sewer customers pay a base amount of \$6 (\$3 for water; \$3 for sewer). Customers outside the City who do not have sewer service pay just the \$3 base amount for water service. Customers who live outside the City may pay different rates.

Once the general base fee is applied, customers pay based on the following rate schedule:

For 0-3 ccf* = \$5.63 per ccf

For 4-6 ccf = \$8.69 per ccf

For 7-8 ccf = \$9.99 per ccf

***1 ccf = about 750 gallons of water**

The rate structure rewards those who use less water and encourages conservation.

For more information on water and sewer fees, visit <http://www.atlantawatershed.org>

System Improvements

The water and sewer rate structure is designed to help finance a series of water and sewer improvements under the Clean Water Atlanta initiative. Established in 2002, Clean Water Atlanta is a comprehensive, multi-year program to improve water quality through capital construction and rehabilitation projects and enhanced operation of the City's drinking water and wastewater systems. By increasing residential water rates, the City is able to repay the revenue bonds sold to finance these projects.

In 2004, Atlanta voters approved a one-cent Municipal Option Sales Tax (MOST) to help pay for capital improvements related to Clean Water Atlanta. As a result, water and sewer rate increases are much lower than those

initially projected. For more information on Clean Water Atlanta projects, visit <http://www.atlantawatershed.org/projects>.

Satellite Payment Locations

You may visit any of these locations to pay your water bill. There is a \$1.50 service charge for using a satellite payment location.

- Family Corner Market, 2102 Hollywood Rd., Atlanta 30318
- Citgo Food Mart, 5225 Campbellton Rd., Atlanta 30331
- Atlanta Check Cashing, Campbellton Rd., Atlanta 30331
- Quick Food Mart, 1977 MLK Dr., Atlanta 30310
- Atlanta Check Cashing, 2453 MLK Drive, Atlanta 30310
- Discount Supermarket, 1334 Boulevard S.E., Atlanta 30315
- Atlanta Check Cashing, 244 Cleveland Ave., Atlanta 30315
- Check Cashing Inc., 2151 Godby Rd., College Park 30349
- Y&T Check Cashing, 1391 B Moreland Ave., Atlanta 30316
- Atlanta Check Cashing, 6135 Roswell Rd., Atlanta 30328
- Atlanta Check Cashing, 215 Northwood Ave., Atlanta 30342
- Empire Food Mart, 3556 Empire Blvd., Forest Park 30354
- Citgo Food Mart, 501 N. Central Ave., Hapeville 30354
- Atlanta Check Cashing, 20 Forsyth St., Atlanta 30303
- Citgo Food Mart, 174 N. Main St., Alpharetta 30004
- Quick Stop # 2, 833 Cascade Rd., Atlanta 30311



every day is an opening day™

Welcome to Atlanta! A world of opportunity awaits you in the Atlanta metro region and the best way to hear about all of them is by signing up for Team ATL at www.ATLopen.com. It's a free e-newsletter that delivers exclusive discounts and information on the best openings in the ATL. So experience the spirit that's only in Atlanta, where every day is an opening day!



Black Arts Festival

Atlanta's National Black Arts Festival offers experiences in dance, music, film, theatre, visual arts, and literature. Held each July, the Black Arts Festival celebrates the African-American experience through the arts. <http://www.nbaf.org/index.cfm>

Dogwood Festival

This annual celebration of spring is held each April and offers music, visual art, food and fun activities for the entire family – there's even a canine Frisbee competition for four-legged members of the family. <http://www.dogwood.org/>

Jazz Festival

The Atlanta Jazz Festival is a month-long series of concerts each May that culminates with three days of show-stopping performances Memorial Day Weekend at Piedmont Park. For more information, visit <http://www.atlantafestivals.com/index.php?pid=1>

Peachtree Road Race

Every July 4, thousands of Atlantans and visitors alike “run the Peachtree”, a 10K race that stretches from Lenox Mall in Buckhead to Midtown's Piedmont Park. Founded in 1970, the Peachtree Road Race is sponsored by the Atlanta Track Club. <http://www.atlantatrackclub.org/>

Cyclorama

This large cylindrical painting depicting the historic Battle of Atlanta has been on display in the City since 1893. The largest oil painting in the world, the Atlanta Cyclorama resides at Grant Park and is part of a museum and theater. <http://www.bcaatlanta.com/index.php?pid=81>

Georgia Aquarium

This amazing facility houses more than 100,000 marine animals representing more than 500 species from around the world. For more information, visit <http://www.georgiaaquarium.org/>

The High Museum

Recently expanded to 312,000 square feet of space, Atlanta's High Museum of Art has become a must-stop for world-class art exhibits. The High Museum of Art is located in the Woodruff Arts Center, which is home to the Atlanta Symphony Orchestra and the Alliance Theatre. <http://www.high.org/>

Underground Atlanta

Built on the site of a Creek Indian Village and Trading Post, the shopping/dining/nightlife complex known as Underground Atlanta literally exists under the streets of the City. For more information, visit <http://www.underground-atlanta.com/>

Fernbank Science Center

Fernbank Science Center boasts a 500-seat planetarium; an observatory; a 65-acre forest; greenhouse facilities; physical science, life science and space-life laboratories; a meteorological lab with seismographs; and more. An agency of the DeKalb County School System, Fernbank is open year-round to both educational organizations and the public. <http://fsc.fernbank.edu/>

HOSPITALS*

Atlanta Medical Center
404-265-4000
303 Parkway Drive NE
Atlanta, GA 30312

Grady Memorial Hospital
404-616-4307
80 Butler St. SE
Atlanta, GA 30335

Children's at Egleston
404-785-6000
1405 Clifton Road NE
Atlanta, GA 30322

Children's at Hughes Spalding
404-616-6402
35 Jesse Hill Jr. Drive SE
Atlanta, GA 30303

Children's Healthcare of Atlanta at Scottish Rite
404-785-5252
1001 Johnson Ferry Road NE
Atlanta, GA 30342

Columbia Dunwoody Medical Center – Emory
770-454-2000
4575 North Shallowford Road
Atlanta, GA 30338

Emory Crawford Long Hospital
404-686-4411
550 Peachtree St. NE
Atlanta, GA 30365

Emory University Hospital
404-712-2000
1364 Clifton Road NE
Atlanta, GA 30322

Hughes Spalding Children's Hospital

404-785-9500

35 Butler St. SE
Atlanta, GA 30303

Legacy Medical Center of Atlanta

404-699-1111

501 Fairburn Road SW
Atlanta, GA 30331

Northside Hospital

404-851-8000

1000 Johnson Ferry Road NE
Atlanta, GA 30342

Piedmont Hospital, Inc.

404-605-5000

1968 Peachtree Road NW
Atlanta, GA 30309

Saint Joseph's Hospital of Atlanta

404-851-7001

5665 Peachtree Dunwoody Road NE
Atlanta, GA 30342

South Fulton Medical Center

404-305-3500

1170 Cleveland Ave.
East Point, GA 30344

V.A. Medical Center

404-321-6111

1670 Clairmont Road
Decatur, GA 30030

*This is not a complete listing of all
hospitals in the Atlanta area.

GETTING AROUND ATLANTA

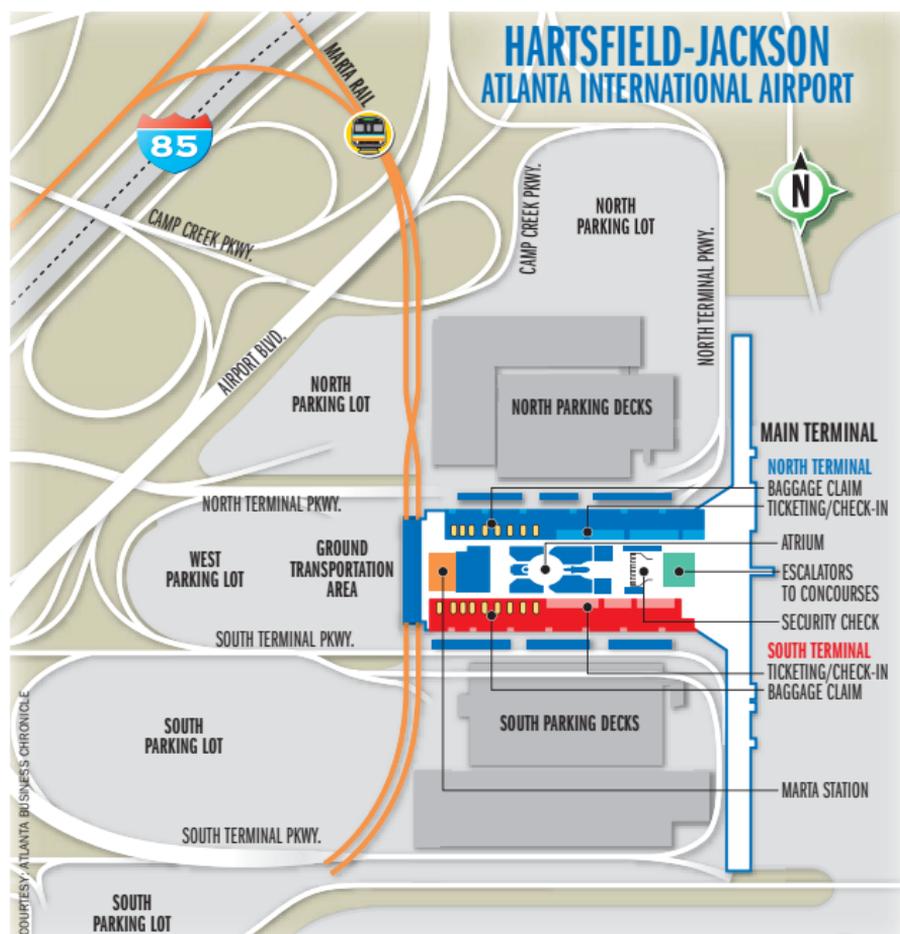
Hartsfield-Jackson Atlanta International Airport

Hartsfield-Jackson is the busiest passenger airport in the world, accommodating 83.6 million passengers in 2004 alone. With more than 80 retail stores and more than 77 food and beverage outlets, the airport is both a major transportation hub and a community unto itself.

The airport recently added a fifth runway and is moving forward with other capital programs, including a consolidated rental car facility, a new air traffic control tower and an underground checked baggage security facility.

Hartsfield-Jackson has short- and long-term parking; MARTA also provides transportation to and from the airport.

For more information, call 1-800-897-1910 or click on www.atlanta-airport.com.



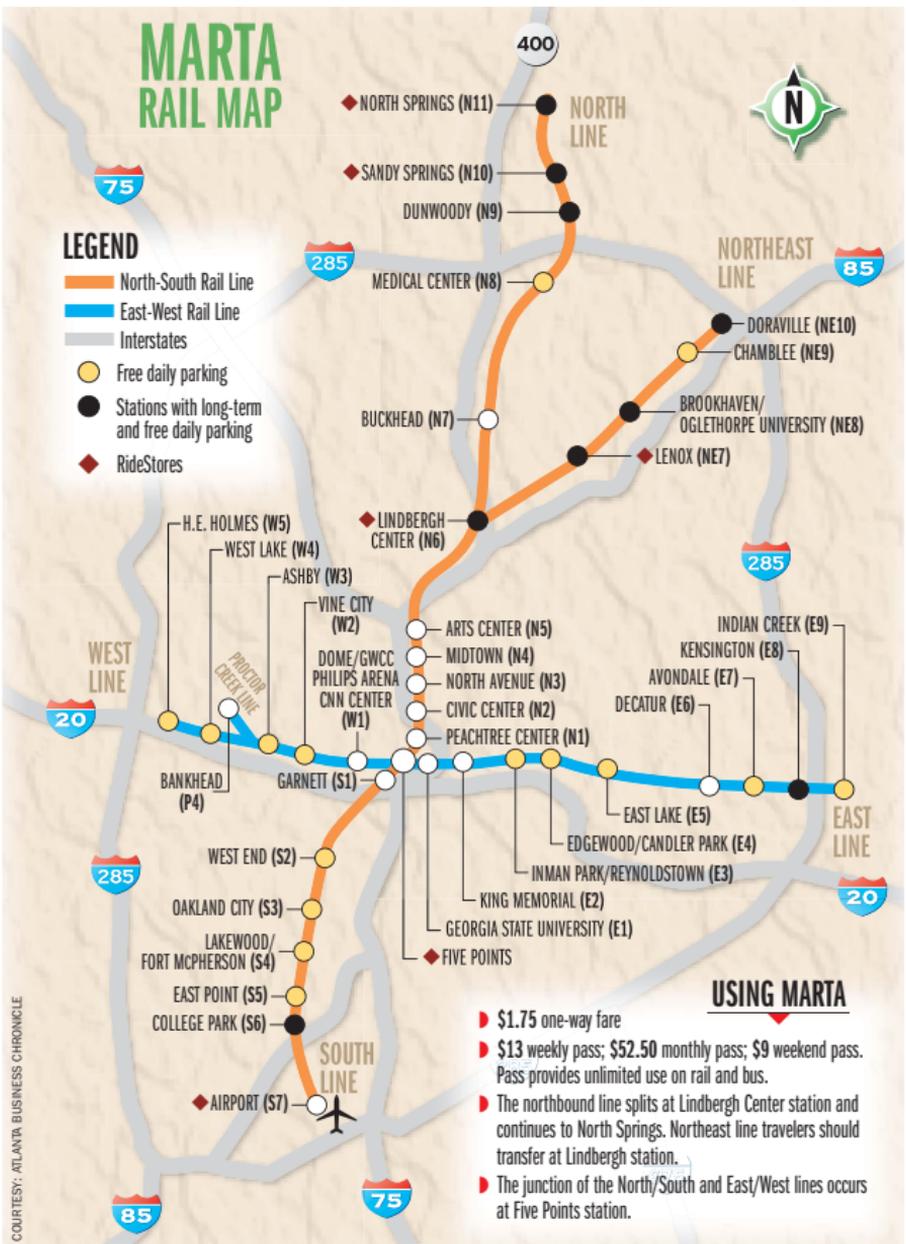
Courtesy: Atlanta Business Chronicle

Metro Atlanta Rapid Transit Authority (MARTA)

For 25 years, MARTA has offered bus and light rail service to the City of Atlanta and Fulton and DeKalb counties. Rail lines run north-south and east-west, and include a terminating point at Hartsfield-Jackson Atlanta International Airport. Buses and rail cars are wheelchair accessible; paratransit services are also available to qualified riders.

MARTA continues to upgrade its equipment and facilities, installing a new fare/entry system known as BREEZE and electronic message boards in many train stations.

For more information about these and other MARTA services, call 404-848-5000 or click on www.itsmarta.com.



Courtesy: Atlanta Business Chronicle

Atlanta Development Authority

The ADA serves as a catalyst for residential and commercial economic vitality in Atlanta.

Services

- Jump-starting redevelopment within the City's tax allocation districts
- Issuing bonds to spur residential and commercial development
- Acquiring land for greenspace and residential and commercial development
- Implementing quality-of-life projects in under-served communities
- Retaining and expanding existing businesses
- Recruiting new businesses
- Promoting the City

Community Programs

The Beltline

This 22-mile loop of paths, parks and transit along old, under-utilized railroad lines, will connect 45 urban neighborhoods and transform Atlanta's urban landscape.

Mortgage Down-Payment Assistance

ADA offers three programs that provide up to \$15,000 to qualifying borrowers purchasing a home in the City.

Loan Programs

Three loan funds provide assistance for small businesses and entrepreneurs located in the City of Atlanta.

Tax Allocation Districts

In six under-developed areas, the City provides gap financing to eligible development projects to spur revitalization.

Urban Enterprise Zones

In designated areas, property owners undertaking major renovations (by at least 8 times the amount of the value of the property) may be exempt from having to pay property taxes for five years.

New Century Economic Development Plan for the City of Atlanta (EDP)

The EDP focuses on achieving seven goals by 2009:

- Creating 60,000 new jobs within the City.
- Generating 24,000 new metro Atlanta jobs related to airport growth and expansion
- Growing property values in the City by \$26 billion by adding households and leased commercial space
- Adding 2,000 new affordable workforce housing units annually
- Reducing the City's crime rate by 50 percent
- Increasing Atlanta Public Schools' high school completion rate by 25 percent
- Expanding dedicated parks and greenspace by 1,900 acres

Contact Information/Important Numbers

Atlanta Development Authority

86 Pryor Street

Atlanta GA 30303

404-880-4100

www.atlantada.com

ADA



Atlanta Development Authority

Department of Aviation



Hartsfield-Jackson Atlanta International Airport

The Department of Aviation operates and manages Hartsfield-Jackson Atlanta International Airport, the busiest airport in the world. Designed for high air-traffic volume, the airport is projected to handle an average 3,700 flights per day and 123 million passengers annually by 2015. To meet expected demand, Hartsfield-Jackson is engaged in a \$6.2 billion Capital Improvement Program (CIP) that includes a new fifth runway (Runway 10-28) and the tallest FAA Air Traffic Control tower in North America (398 feet), both opened in May 2006. The CIP also includes projects currently under construction such as a new consolidated rental car facility (CONRAC) and the Maynard H. Jackson International Terminal.

Services

Trak-A-Flight and Trak-A-Line:

- allows you to check the status of your flight online, or you can register to receive status updates on your mobile phone, pager or PDA.
- allows you to check the status of wait times at the security checkpoint, or you can register to receive wait time updates on your mobile phone, pager or PDA.

Parking

Hartsfield-Jackson's parking information services allow you to check the availability of spaces in the airport's parking facilities at any time. Information is available under 'Parking' online. You may also call 404-530-6725 (press 2) or tune your radio to 830 AM near the airport for this information.

Customer Service

Call 404-530-7300 between 8:15 a.m. and 9 p.m., Monday through Sunday.

To access airport services or get further information, log on to www.atlanta-airport.com. While you're on our website, complete the customer feedback survey, and tell us how we're doing.

Community Programs

Partners in Education (PIE)

Hartsfield-Jackson fosters relationships with several schools near the airport. Airport employees visit these schools to share aviation career information with students.

Aviation Career Education/Enrichment (ACE) Camp

Hartsfield-Jackson employees mentor local youths through an annual camp held each summer in conjunction Organization of Black Airline Pilots. Participating students enjoy behind-the-scenes tours of the airport and receive information about jobs in aviation.

Contact Information

Hartsfield-Jackson Atlanta International Airport

6000 North Terminal Parkway, Suite 400

Atlanta GA 30320

1-800-897-1910

404-530-6600 (phone)

404-530-6803 (fax)

www.atlanta-airport.com

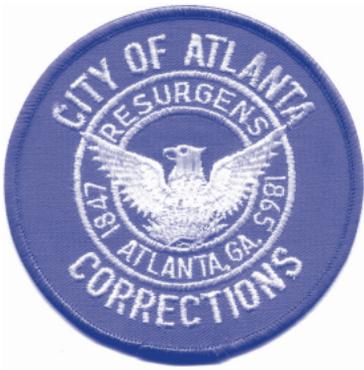
Office of Public Affairs

404-209-2954

prwebmaster@atlanta-airport.com



Department of Corrections



The Department of Corrections (DOC) provides detention services for people arrested by local, state, and federal law enforcement agencies for crimes and traffic violations in the City of Atlanta. A staff of 603, including 503 sworn

officers of varying ranks, makes up the Department's work force. Boarding contracts with federal and county law enforcement agencies offset a significant portion of the DOC's annual operating cost.

Services

Atlanta City Detention Center (ACDC)

Opened in 1995, this 1,314-bed jail features a direct-supervision management model in which corrections officers and program staff are in direct and continuous contact with inmates around the clock. The DOC also operates holding facilities in the Municipal Court Building and Grady Memorial Hospital.

Community Programs

Tours and Presentations

The Department of Corrections gives tours and presentations to civic, school, and business organizations upon request.



Mentoring

Corrections officers are assigned to Neighborhood Centers by the Police Athletic League to mentor and coach City youths.

Graffiti Removal and Cleaning

The Department provides offender work crews to clean public spaces and remove graffiti from community structures.

Contact Information

City of Atlanta Department of Corrections

254 Peachtree Street SW

Atlanta GA 30303

404-865-8001 (phone)

404-658-6064 (fax)

www.atlantaga.gov/Government/Corrections.aspx



Department of Finance

The Finance Department manages public funds and assets, and provides financial management leadership for city government. The Department prepares and monitors the annual budget, invests City funds to protect assets, maintains fiscal liquidity and maximizes income in compliance with all governing financial and accounting laws.

Services

Tax, Fee Collection

The Department collects taxes and fees as follows:

- *Property Tax* - derived from the millage rate and the tax digest
- *Real Estate Transfer* - \$1 for the first \$1,000 or fractional part
- *Intangible Recording Tax* - \$1.50 for each \$500 or fraction thereof of all notes
- *Local Option Sales Tax* - 1% imposed by Fulton County
- *City of Atlanta Special Sale and Use Tax* - 1% levied to fund water projects
- *Insurance Premium Tax* - 2% on gross direct premium
- *Public Utility Franchise Tax* - negotiated percent for use of City's right-of-way
- *New Business License* - \$75 non-refundable registration fee
- *Insurance License* - \$150 Annual tax
- *Alcohol Beverage Tax* - \$5,000 per operator that sells distilled spirits, etc
- *Hotel/Motel Excise Tax* - 7% paid by each occupant of a room
- *Car Rental, Excise Tax* - 3% of reported gross receipt levied upon each car rental
- *Alcohol Tax by the Drink* - 3% of the purchase price of alcoholic beverage (not beer/wine)
- *General Business License* - % applied to gross receipts capped at \$1 million

- *Financial Institution License* - .25% levied on gross receipts of state and national banking associations
- *General Professional License* - \$400 fee per practitioner

Online payment is available. Senior citizen discounts are based on income level. The Department does not accept personal or company checks for new business registration. A late fee of \$500 is charged if license renewal is not filed by February 15, and a late fee of 10% of the total license fee plus interest of 1% per month is charged if license renewal is not paid by April 1.

Important Numbers

Janice D. Davis, Chief Financial Officer	404-330-6453
Kimberlyn Nelson, Assistant to CFO	404-330-6969
E. Ray Zies, Controller	404-330-6320

Business Tax Division, 55 Trinity Ave, SW	404-330-6270
Property Taxes, Fulton County	404-730-6440
Property Taxes, DeKalb County	404-371-2471

Contact Information

Department of Finance
 68 Mitchell St., Suite 1100
 Atlanta GA. 30303
 404-330-6430 (phone)
 404-658-6667 (fax)
www.atlantaga.gov/Government/Finance.aspx



Department of Fire-Rescue



The Atlanta Fire Rescue Department prevents/mitigates harm to life, property and the environment. The Operation Division responds to fires, hazardous materials calls, rescue and emergency medical services alarms and Homeland Security responses/ planning.

The Office of Special Operations, which is part of this Division, handles special events and emergency medical services.

Services

Fire Reports

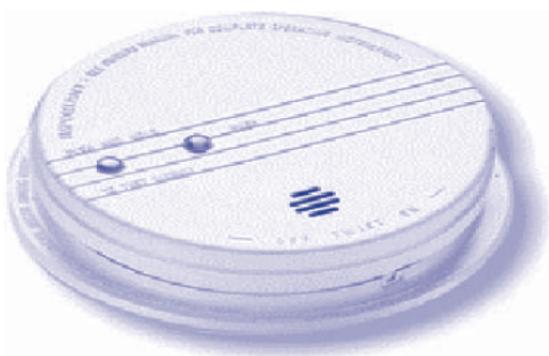
To get a fire report, come to the Department of Fire Rescue at City Hall East, 675 Ponce De Leon Ave., 2nd floor, Atlanta, Ga. 30308, Monday–Friday between 8:15 a.m. and 5 p.m. Reports cost \$2

Smoke Detectors

The Department wants to ensure that each home in the City has a working smoke detector. To receive a free smoke detector and have it installed, click on the following link and fill out the online form:

<http://apps.atlantaga.gov/efire/asap1.asp>

For more information, call 404-865-2727



Community Programs

Atlanta Citizens Emergency Response Team (ACERT)

Under ACERT, professionally trained firefighters will train participants in emergency preparedness knowledge and skills. For more information about ACERT training, contact:

ACERT Coordinator

404-853-7060 (office)

404-853-7070 (ACERT Voicemail)

acert@atlantaga.gov

Child Safety Seat Inspections

The Child Safety Seat Inspection Program allows parents to bring both the safety seat and the child to designated stations to have the seat examined for deficiencies. If significant deficiencies are found, a new child safety seat will be issued free of charge. For information about the Child Safety Seat Program, contact:

Child Safety Seat Program Coordinator

(404) 853-7040 (office)

Email: Whutchinson@atlantaga.gov

Contact Information

Department of Fire Rescue

675 Ponce De Leon Ave., Suite 2001

Atlanta GA 30308

404-853-7000 (phone)

404-853-7245 (fax)



Department of Human Resources

The city's Department of Human Resources (HR) strives to ensure that Atlanta's citizens have a competent and productive workforce committed to the delivery of quality service. Its goal is to make city government an employer of choice, with a workforce of employees dedicated to excellence, integrity, teamwork and improved customer service. A staff of HR generalists is responsible for addressing the full range of departmental issues for each unit of city government, including recruitment and selection, classification, compensation, labor/management relations and training.

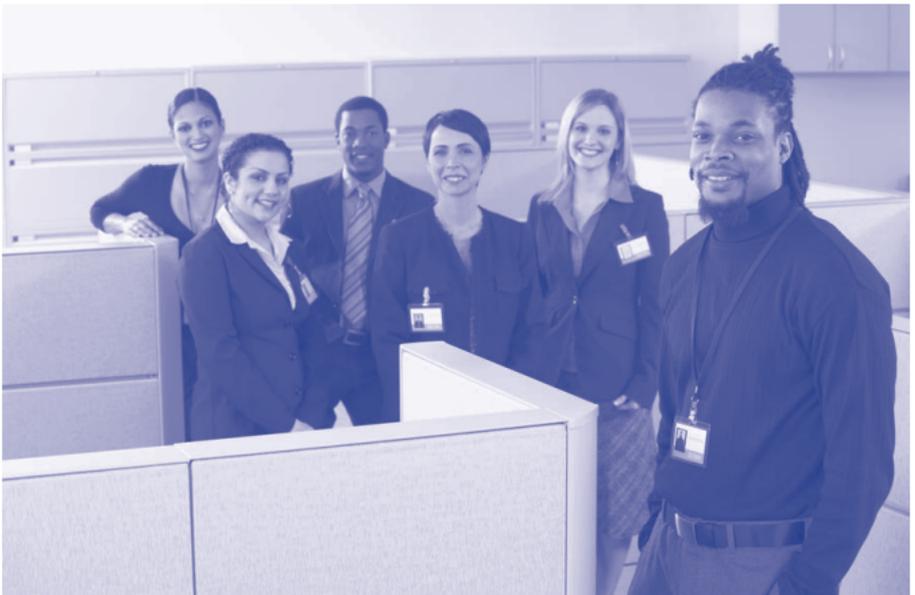
Services

JOBLINE

To pursue employment with the city of Atlanta, please call the JOBLINE at 404-330-6454, or visit the city's website at www.atlantaga.gov.

NEOGOVS

This web-based program allows job-seekers to apply for City jobs online and to monitor the status of their job applications. Interested persons may also complete job interest cards and be notified electronically when suitable positions become available.



City job postings and instructions for applying online can be found at <http://www.atlantaga.gov/Employment/Default.aspx>. Applicants may also call the following numbers for more information:

404-330-6377

404-330-6369

Contact Information

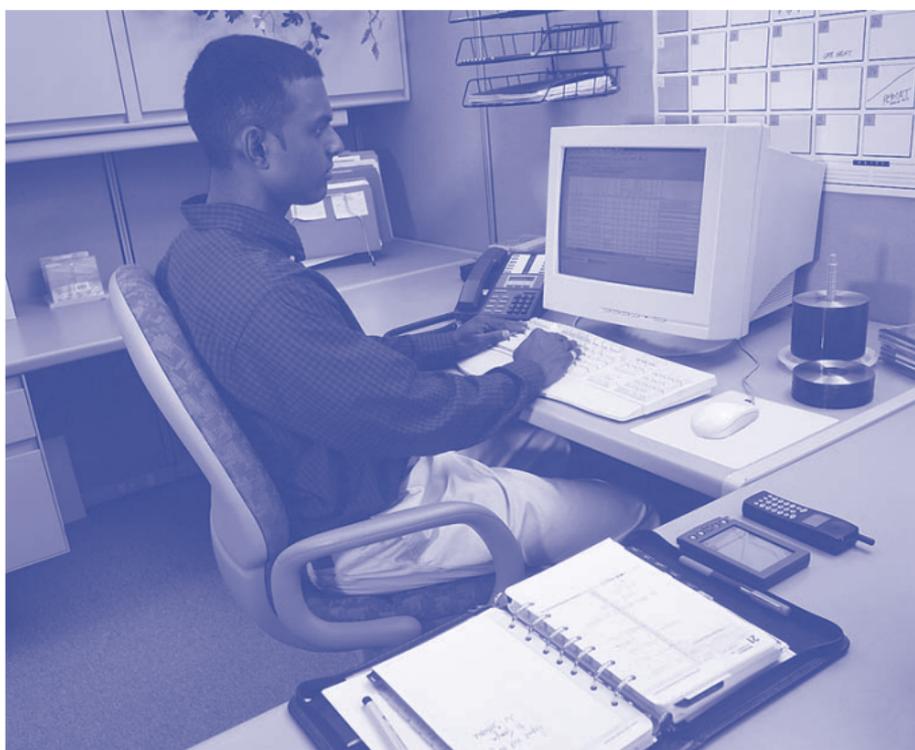
Department of Human Resources

68 Mitchell St. S.W., Suite 2120

Atlanta GA 30303

404-330-6360 (phone)

404-658-6892 (fax)



Department of Information Technology



The office of the Chief Information Officer oversees and guides all technology-related activities associated with the delivery of products and services managed by every department of the City.

The office provides a strategic framework and direction for leveraging technology to create business value.

Services

Specific functions and services provided include:

- Systems and programming
- Mainframe and server administration and support
- Help desk services
- Network management and support
- Telecommunications support

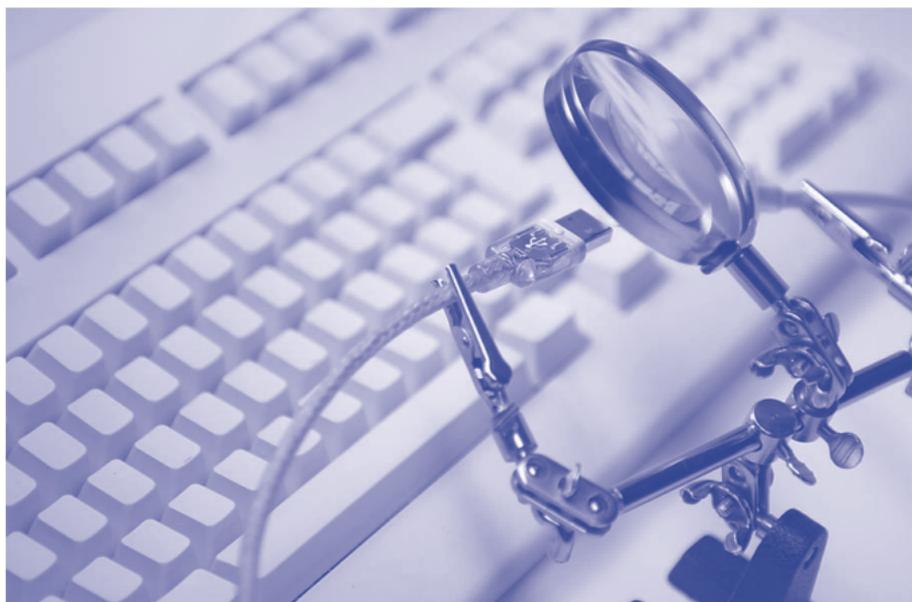
Contact Information

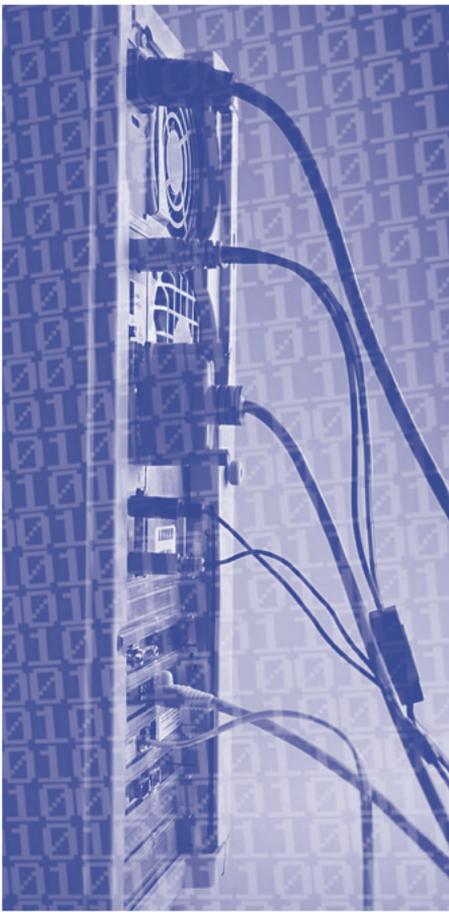
Department of Information Technology

55 Trinity Avenue SW, Suite G700

Atlanta GA 30303

404-330-6110 (phone)





Department of Law



This department supports and defends the City in legal issues.

Services

Legal Assistance

- In Fulton County, contact the Legal Aid Society of Fulton County, which provides representation and legal advice in civil matters only. For more information, call 404-524-5811.
- The Atlanta Volunteer Lawyers' Foundation provides representation in civil cases to low-income clients only. For more information, call 404-521-0790.
- The Atlanta Bar Association provides a lawyer referral service for a fee of \$35. For more information, call 404-5210777.
- In DeKalb County, contact the Legal Aid Society of DeKalb County, which provides assistance with family law at charges based on gross household income. For more information, call 404-377-0701.
- The DeKalb Volunteer Lawyers' Foundation screens for potential eligible clients Monday through Wednesday, 9 a.m.-Noon. For more information, call 404-373-0865.

- The Georgia Indigent Defense Council provides services Monday through Friday from 8:30 a.m. to 5 p.m. For more information, call 404-894-2595.

Claims

An individual or entity may file a claim against the City of Atlanta in writing within six months of the event giving rise to the claim. For further information, or to download a City Claim Form, go to <http://www.atlantaga.gov/governmentw/faqaspx>

Contact Information

Department of Law
68 Mitchell Street, Suite 4100
Atlanta GA 30303
404-330-6400 (phone)
404-658-6894 (fax)
lawdepartment@atlantaga.gov



Department of Parks, Recreation & Cultural Affairs



Through a network of recreation centers, parks, ball fields, golf courses, tennis courts, swimming pools, art galleries, and more, DPRCA offers a variety of recreational and cultural opportunities and programs to Atlanta residents

and visitors of all ages.

Services

Pavilion/Ballfield Reservations

To reserve a pavilion or a ballfield at one of the City's parks, contact the Office of Parks at 404-817-6757.

Cultural Events

For information on City-sponsored cultural events, visit the Office of Cultural Affairs website at www.oaatlanta.com.

Tree Information

To report trees down in the street inside the City limits, or to request inspection of a City-owned tree, call 404-817-6813.

Community Programs

After-school Programs

DPRCA currently offers after-school programs at 25 recreation centers across the City. The Recreation After-school Program (RAP) provides structured care between the hours of 3 p.m. and 6 p.m. for school-aged children and youth. The curriculum includes tutoring, cultural/arts programs and athletic activities. For more information about RAP, contact: 404-817-6765 or go to: http://www.atlantaga.gov/government/parks/recreation_afterschool_031805.aspx

Summer Camps

DPRCA, through its Camp Best Friends program, offers 8-week summer camps for children and youths ages 6-16. For hours, costs, and additional information, call 404-817-6765 or go to http://www.atlantaga.gov/government/parks/burrec_campbestfriends.aspx.

Teen Programs

Programs and activities for youths from 13-16 are available. For more information call 404-817-6766.

Arts Programs

The Office of Cultural Affairs offers programs for children and youths interested in the arts. For more information, call 404-817-6815 or visit the website at www.oaatlanta.com.

Therapeutic Programs

Therapeutic programs are available for individuals with disabilities. For more information, call 404-817-6936.

Senior Citizens' Programs

For more information, call 404-817-6936.

Contact Information

Department of Parks, Recreation and Cultural Affairs
675 Ponce De Leon Ave. NE, 8th Floor
Atlanta GA 30308

Office of Parks: 404-817-6744 (phone)

Office of Recreation: 404-817-6766 (phone)

Office of Cultural Affairs: 404-817-6815 (phone)

www.atlantaga.gov/Government/Parks.aspx



Department of Planning & Community Development



The Department of Planning & Community Development is comprised of four primary areas:

- Bureau of Housing
- Bureau of Buildings
- Bureau of Code Compliance
- Bureau of Planning
- Atlanta Urban Design Commission

These bureaus guide City development through planning, design review, construction plan approval, code compliance and housing assistance.

Services

Housing - 404-330-6390

The Bureau of Housing provides technical assistance and contract monitoring services to the Atlanta Renewal Communities, Atlanta Development Authority and local community development organizations. The Bureau of Housing also oversees the City's housing rehabilitation programs and helps develop new housing opportunities for low and moderate income families.

Buildings - 404-330-6150

The Bureau of Buildings coordinates the permit approval process through plan review, issuance of building permits, collection of impact fees and related activities. Inspections are conducted through the following divisions:

- Building Inspection
- Electrical
- Heating, Ventilating and Air Conditioning (HVAC)
- Plumbing
- Arborist

Code Compliance - 404-330-6190

The Bureau of Code Compliance inspects residential and commercial properties suspected of violating the Atlanta Housing Code and/or the Commercial, Maintenance and Industrial Code. The Bureau also enforces the Graffiti Ordinance and manages the In Rem Program, under which the City takes action against vacant, dilapidated properties. In addition, this Bureau is responsible for overgrown vacant lots, vacant property nuisance and abandoned vehicles.

Planning - 404-330-6145

The Bureau of Planning furthers the welfare of people and their communities by creating convenient, equitable, healthful, efficient and attractive environments for present and future generations. The Bureau of Planning is responsible for the following programs:

- Comprehensive Development Plan
- Plans and Studies
- Zoning
- Subdivision Review
- Development Incentives
- Neighborhood Planning Units (NPU's)

Atlanta Urban Design Commission - 404-330-6145

The Atlanta Urban Design Commission nominates and regulates designated buildings and districts identified as:

- Historic buildings or sites
- Landmark buildings or sites
- Historic districts
- Landmark districts

Contact Information

Department of Planning & Community Development
55 Trinity Avenue SW, Suite 1450

Atlanta GA 30303

404-330-6070 (phone)

404-658-7638 (fax)

www.atlantaga.gov/Government/Planning.aspx

Department of Police



The largest law enforcement agency in the state, the Atlanta Police Department has more than 1,732 sworn officers and a service area encompassing approximately 131 square miles with 139 separate neighborhoods in six zones. The Department has adopted a community-oriented philosophy that employs mini-precincts, foot patrols and bicycle patrols to encourage personalized policing and frequent citizen-officer interaction.

Services

Crime Reporting and Prevention

To report a crime or for emergencies, dial 911. To report drug activity, call the Drug Hotline at 404-853-3444. For emergencies, call 404-658-6666.

Police Reports

To obtain a police report, go to Central Records, City Hall East, 675 Ponce De Leon Avenue, between 8 am and 4:30 pm or call 404-853-7461/7470.

Community Programs

Citizens Academy

The Citizens Academy is designed for citizens interested in learning the fundamentals of law enforcement. Participants are informed about the general duties and responsibilities of police officers, community-oriented policing, and constitutional, state and local laws.

Weed & Seed/ Project Safe Neighborhood

As a component of its community-based strategy sponsored by the U.S. Department of Justice, APD works toward neighborhood revitalization to “weed out” violent offenders and drug dealers and “seed in”

human resources and neighborhood restoration programs to enhance business and community partnerships.

Mattie's Call

Through Project Lifesaver, APD offers a program to support families of persons with Alzheimer's disease. Project Lifesaver program participants wear a personalized wristband that emits a constant tracking signal notifying APD when the person is missing so that search and rescue can begin immediately.

Project Child Safe

APD partners with a nationwide program to promote safe firearms handling and storage practices for all firearms owners through the distribution of safety messages and free gun-locking devices. Firearm safety kits are available at local APD precincts throughout the city.

Neighborhood Watch Programs

APD encourages citizens to join or develop a Neighborhood Watch Program. These programs teach proactive strategies and techniques to help keep entire neighborhoods safer.

Crime Prevention and Safety

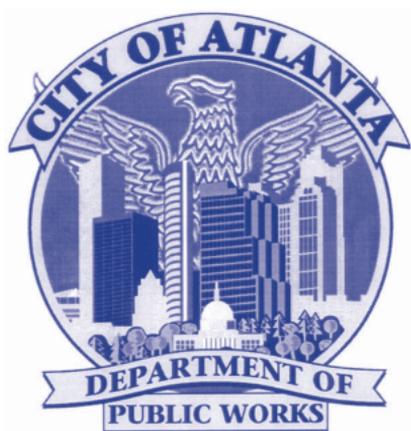
Through our Community Services Section, APD offers suggestions to help prevent crime at home, at businesses, on campus, in neighborhoods, at places of worship, and more.

Contact Information

Atlanta Police Department
Chief Richard J. Pennington
675 Ponce De Leon Ave.
Atlanta GA 30308
404-853-3434 (police information)

www.atlantapd.org

Department of Public Works



The Department of Public Works provides a quality environment for the City of Atlanta and ensures that the City's roadways, streets and bridge infrastructure are safe, clean and attractive. The Public Works Department also maintains street lighting,

and provides garbage collection and disposal, as well as curbside recycling. Through the Office of Transportation, the Department regulates traffic and parking on local streets in the City of Atlanta through a combination of planning, engineering and enforcement measures.

Services

Permits

The following permits are applied for through the Office of Transportation:

- Permanent & temporary parking lots
- Banners
- Commercial vehicles loading/unloading
- Residential Parking
- Street/lane/sidewalk closures
- Utilities
- Dumpster placement in the rights-of-way

To apply for permits, customers must submit an application with proper documentation. Applications take 3-4 business days to process.

Transportation Improvements

The Office is responsible for intersection improvement, road widening, signal improvements, traffic calming, stop sign installation, street signs, bridges, multi-use trails, sidewalks, streetscapes, turn lanes, pothole repairs and plan reviews.

Traffic Signal Maintenance/Accident Information

The Office handles Citywide transportation management for traffic signage and signals. To report a traffic signal malfunction or to request accident data, call 404-330-6589.

Construction & Maintenance

The Office handles bridge maintenance, cleaning grates of debris, curbing, paving, milling and resurfacing, potholes, traffic signals and signs and markings. For information, call 404-330-6699.

Garbage Collection

The Department is responsible for collection of garbage. To obtain a garbage container (Herbie Curbie), property owners should fax their settlement statement or deed to Customer Service at 404-658-7704 . Call 404-330-6699 for more information. Garbage is collected once a week. Herbie Curbies should be placed on curb by 7 pm on the day prior to pickup and be removed by 7 pm on collection day. For information or to schedule a pickup of bulk items, call 404-330-6333.

Yard Trimmings Pickup

Yard trimmings may not be mixed with household garbage in Georgia. To have your yard trimmings removed by the City, you must use an approved 32-gallon, plastic container or a paper yard bag. Plastic bags are not allowed. For information, call (404) 330-6333.

Recycling

Recycling is picked up on the same day that garbage is collected. For more information, call 404-792-1212.

Contact Information

Department of Public Works

55 Trinity Avenue SW, Suite 4700

Atlanta GA 30303

404-330-6240 (phone)

404-658-7552 (fax)

www.atlantaga.gov/Government/PublicWorks.aspx

Other important numbers

Permits (404) 330-6501

Dead Animals (404) 523-0632

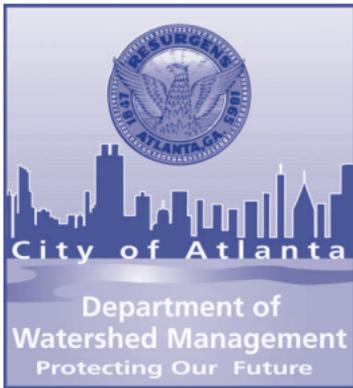
Office of Transportation (404) 330-6501

Illegal dumping (404) 330-6333

Blocked storm drains (404) 624-0751

Emergencies after 5 pm (404) 624-0751

Department of Watershed Management



The Department of Watershed Management maintains, operates and manages drinking water, stormwater and sewer systems for the City of Atlanta. Currently, the City provides water to 1.2 million people over a 650-square-mile area.

Services

New Water Service

- Customers renting property must come to City Hall, 55 Trinity Avenue, Suite 1650, to establish water service. They will need:
 - A completed water service application
 - A notarized lease agreement from the property owner
 - A deposit (usually \$80, depending upon the size of the water meter) and an account establishment fee (\$15)
- Property owners can fax the necessary information to 404-658-6637 or call 404-658-6500 for assistance. They will need:
 - A completed water service application
 - Proof of ownership (a settlement statement, warranty deed or security deed)
 - A deposit (usually \$80, but this depends upon the size of the water meter) and an account establishment fee (\$15)

Water/sewer bill payment collection

Customers may pay their bills by mail, over the phone, online, at City Hall and at one of our 16 satellite payment locations. Two freestanding paying kiosks - one at City Hall, the other at the Fulton County Annex - are also available 24/7. For more information, call 404-658-6500.

Community Programs

Care and Conserve Program

The Care & Conserve fund helps low-income customers with especially high water bills. It helps qualified customers pay their bills on a one-time basis. In addition, the program provides plumbing assistance to help customers better regulate their water use. For more information on Care and Conserve, call 404-885-1889, or go to <http://www.atlantawatershed.org/caresrv/caresrv.htm> for more information.

Low-income Senior Discount

Persons 65 years old or older with a household income of \$25,000 per year or less may be eligible for the Senior Citizen Discount. For more information, or to request a brochure and application, call 404-602-4406.

Conservation Workshops

The Department sponsors community conservation workshops to educate customers about more cost-effective, efficient water use. For information, call 404-589-3070.

Contact Information

City of Atlanta

Department of Watershed Management

236 Forsyth St., Suite 400

Atlanta GA 30303

404-589-3070

www.atlantawatershed.org



Neighborhood Planning Units (NPUs)

Neighborhood Planning Units (NPUs) are citizen advisory councils that make recommendations to the Mayor and City Council on zoning, land-use, and other planning issues. Established in 1974 to provide an avenue for more citizen input in local government, the NPU system gives citizens a forum in which to voice opinions that help decision-makers determine overall policies that affect the City.

NPUs meet monthly, and membership is open to anyone 18 years or older whose primary residence is within the NPU, or to any corporation, organization, institution or agency that owns property or has a business located within the NPU.

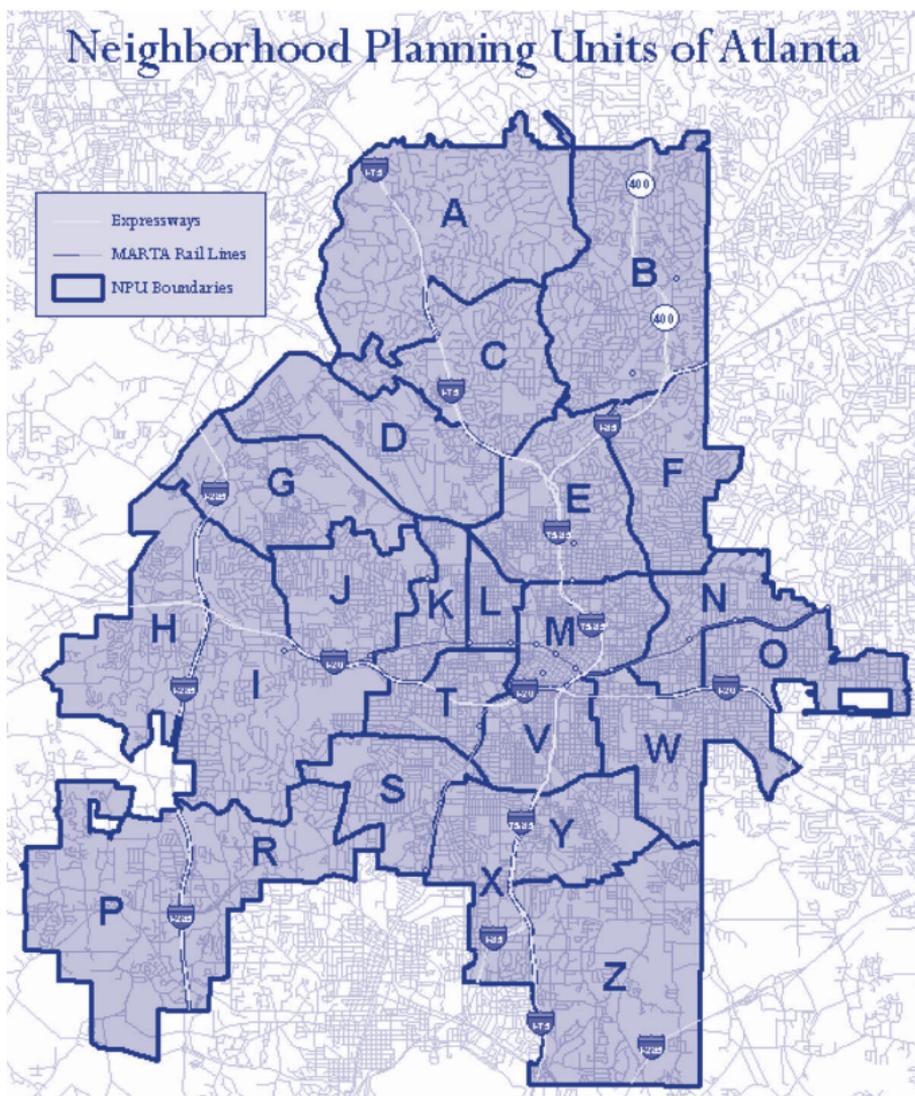
For more information on NPU meeting times, locations and agendas, go to: http://www.atlantaga.gov/government/planning/npu_agendas.aspx

For a complete list of all NPU neighborhoods, go to: <http://www.atlantaga.gov/government/planning/neighborhoodlist.aspx>

Atlanta Planning Advisory Board (APAB)

This representative citizens board is composed of 24 delegates and 24 alternate delegates from each of the City's 24 Neighborhood Planning Units (NPUs). APAB advises the City Administration and City Council on issues related to land use, zoning, transportation, environmental quality, license review, parks and open spaces, as well as other citywide issues, goals and objectives associated with Atlanta's Comprehensive Development Plan. Each APAB delegate votes to represent his/her NPU's wishes. As such, APAB is the official voice of Atlanta's citizens in the City's overall planning process.

Neighborhood Planning Units of Atlanta



APAB meets on the third Saturday of each month at City Hall. These meetings are open to the public and are televised live on City Channel 26.

At the beginning of each calendar year, APAB offers orientation training for all new NPU chairpersons. In addition, APAB presents periodic workshops and training sessions for the general public.

Contact Information

Wendy Scruggs-Murray,

Citizen Participation Coordinator

Department of Planning & Community Development

404-330-6899 (phone)

404-658-7491 (fax)

wscruggs@atlantaga.gov

Navigating Atlanta's Interstates and Streets

Getting around Atlanta by car can be a challenge. The City consistently ranks at the top of the list of U.S. cities in terms of commute time. But it's easier if you know what you're doing and where you're going.

Three U.S. interstates –I-85, I-75 and I-20 –meet in downtown Atlanta. I-85, called the Northeast Expressway, starts in Montgomery, Ala., and runs through Atlanta on its way to Petersburg, Va. It passes near the Brookhaven, Doraville and Stone Mountain communities.

I-75, called the Northwest Expressway, begins in Hialeah, Fla., and passes through Atlanta on its way to Sault Ste. Marie, Mich., near the Canadian border. It passes near Vinings, Smyrna and Marietta on its



way north. I-75 and I-85 meet up for a brief time as they pass through downtown— a stretch of highway known as the Downtown Connector.

I-20 is the east-west expressway that runs through Atlanta from Birmingham, Ala., toward Augusta, Ga. It passes near Douglasville, Lithonia, Conyers and Covington.

I-285, known as the Perimeter or the Atlanta Bypass, is a 63-mile beltline around the City, intersecting with I-75, I-85 and I-20. Opened in 1969, it is the country's only interstate highway bridged by an airport runway/taxiway (Hartsfield-Jackson Atlanta International Airport opened a fifth runway in 2006, which passes over 285 just south of downtown.) However, it is probably best known as the highway that made Atlanta Braves starting pitcher Pascual Perez miss a 1992 start. Perez circled the Perimeter twice because he couldn't find an exit that would get him to the ballpark.

As far as surface streets go, Atlanta's main drag, Peachtree Street, runs from just south of downtown to just north of Buckhead, where it becomes Peachtree Industrial Boulevard and runs to I-285. Atlanta has hundreds of streets named variations of Peachtree Street, including Peachtree Circle, Peachtree Lane, Peachtree Valley Road, Peachtree Battle Road, New Peachtree Road, West Peachtree Road, Peachtree Walk and Peachtree Center Boulevard. There are, ironically, no peach trees standing along Peachtree Street.

The name apparently derives from one tree that grew near the Native American village of Standing Peachtree, located in Lower Buckhead near the intersection of Peachtree Creek and the Chattahoochee River.

Other main surface streets include Tara Boulevard south of the City, Roswell Road to the north, and Memorial Drive, which runs from downtown to Stone Mountain.

Connecting to Other Utilities

New residents might find the following web sites helpful: <http://www.movegeorgia.com>, <http://www.allconnect.com> or call 1-800-255-2666

These sites allow users to order telephone, cable/satellite TV, electricity, gas, and Internet services. Other services, such as online movie rental, newspaper delivery, and renters' insurance may also be ordered through these sites.

You may also contact each utility directly:

Georgia Power: Electricity

Call 888-660-5890 or visit the Southern Company's web site at <http://www.southernco.com/gapower/> to connect or transfer service.

Atlanta Gas Light: Natural Gas

Although Atlanta Gas Light doesn't sell natural gas directly, the company has a list of natural gas suppliers on its web site. <http://www.atlantagaslight.com/RatesRegulations/NaturalGasMarketers.aspx>

BellSouth: Telephone and related services

To establish or move a telephone account, call 1-888-757-6500 or visit <http://www.bellsouth.com/>.

Comcast: Cable television and related services

To establish or move cable television service, call 1-800-COMCAST or visit <http://www.comcast.com>.

Drivers' Licenses and Vehicle Registration

To get a new Georgia driver's license, to change information on your current license, or to register your vehicle visit <http://www.dmv.org/ga-georgia/departments-motor-vehicles.php>.



Voter Registration

For voting information, visit http://www.sos.state.ga.us/elections/elections/voter_information/default.htm.

*You may also register to vote when you get your driver's license or at your public library.

School Registration and Information

City of Atlanta Public Schools
130 Trinity Ave. S.W.
Atlanta GA 30303
404-802-3500 (phone)
www.atlanta.k12.ga.us

Georgia Department of Education
205 Jesse Hill Jr. Drive S.E.
Atlanta GA 30334
404-656-2800 (phone)
www.gadoe.org

Atlanta-Fulton Public Library System
Central Library
One Margaret Mitchell Square
Atlanta GA 30303
404-730-1700 (phone)
<http://www.af.public.lib.ga.us/>

*For branch locations, visit the website.



*Project Coordinator: Jennifer Carlile
Layout & Design: Joya L. Walker
Photography: Susan J. Ross*