

# **Solid Waste Rate Adjustment FAQ**

## **Residential FAQ**

### **What is the new Residential Solid Waste Adjustment Fee?**

The Solid Waste fee is \$365.8,1 and the Recycling fee is \$88.

Most residents on average will see a \$9 increase. Depending on the amount of the front footage of your residence it is slightly more or less.

### **What are some of the benefits for the Solid Waste Rate Adjustment fee?**

- Bring the current dependency on the City's General Fund
- Replace aging Garbage Truck Fleet
- Account for City's increase in minimum pay to \$15/hr
- Account for an increase in disposal fees
- Funding to support additional CHaRM Drop Off Centers (3) – Center for Hard to Recycle Materials. The current location is at 1110 Hill Street, SE
- Increase the number of SWEET Officers – Solid Waste Education and Enforcement Team
- Atlanta Public Schools (APS) Partnerships

### **When can I expect to see the new bill?**

You should receive the bill by July of every year.

### **Will there be any changes to the current services?**

Yes, as of April 1, 2019, bulk pick-up must be scheduled. There will be a maximum of twelve (12) scheduled bulk pick-ups per year. Each additional collection, over twelve (12) per year, will be charged an additional fee.

Requests by single-family residential customers for collection of bulk materials for disposal that exceed the twelve times per year call-in scheduling service shall be charged the fee of \$325 for each additional request above the allotted twelve (12) established under Sec. 130-84 for additional bulk material disposal. Setting out bulk materials without scheduling a pick-up will be considered illegal dumping and a violation of City Code.

### **How do I schedule my bulk collection?**

Contact ATL311. Dial 3-1-1 or (404) 546-0311, go online at ATL311.com, or use the 311 App to schedule bulk pickup.

### **How much advance notice is needed for scheduled bulk collection?**

Please provide at least 1 business day. Pickup days are subject to availability.

### **What days are available for scheduled bulk collection?**

Scheduled bulk collection is available Monday thru Friday, based on availability.

### **When can I set-out my scheduled bulk collection items?**

Set the bulk items out by 7pm the night before scheduled bulk collection.

### **What is included in bulk collection?**

Bulk collection includes no more than 8 cubic yards of large household items and bulky yard trimmings, and 21 or more yard trimmings bags.

Bulk Collection typically includes at least 2 to 3 large household items (such as furniture) or a White Good(s).

Bulk Waste Includes: White Goods (Washer, Dryer, Refrigerator, and Stove), Sofas (2 or more), Mattresses (3 or more), Sleeper Sofa, Bedroom Suit (dresser + nightstand + chest of drawers + mattress), and Dining Room Set.

Scheduled bulk collection also includes bulk yard trimmings. Bulk yard trimmings means oversized yard trimmings such as tree trunks and branches exceeding two feet in diameter and four feet in length. Additionally, anything over 20 yard trimming bags is considered bulk collection.

Bulk Collection Does NOT Include:

- Tires
- Motor Vehicle Parts
- Building Material/Construction & Demolition Waste (such as sheetrock, metal, concrete, and roof shingles)

## **Commercial FAQ**

### **What are the new Commercial Tier Fees?**

See Appendix A below

### **How are the Commercial Fees Structured?**

There are two (2) Commercial Fee Tiers. There are Tier 1 and Tier 2. Commercial properties in Tier 1 will receive more frequent front footage services than Tier 2

### **How are a Commercial Tiers defined?**

Tier 1 is defined by city of Atlanta future land use zones (see list below). All others are in tier 2.

- Land Use Description is 'High-Density Commercial'
- Land Use Description is 'High-Density Mixed-Use'
- Land Use Description is 'Low-Density Commercial'
- Land Use Description is 'Low-Density Mixed-Use'
- Land Use Description is 'Medium-Density Mixed-Use'
- Land Use Description is 'Mixed-Use'
- Land Use Description is 'Mixed Use-High Density'
- Land Use Description is 'Mixed Use-Low Density'
- Land Use Description is 'Industrial'
- Land Use Description is 'Office/Institutional'
- Land Use Description is 'Office/Institutional/Residential'

### **How do I find which Commercial Tier my property is located in?**

You can find a map to locate which Commercial Tier your property is located:

<http://bit.ly/DPWATL>

**What are the services covered in the Commercial Tier Fees?**

Grass Cutting (Right-of-Way Only), Street Sweeping, and Trash Receptacle Collection.

**What is the frequency of service for the Commercial Tiers?**

<b>Street Sweeping:</b>	<b>Trash Receptacles:</b>	<b>Right of Way Maintenance:</b>
Tier 1: 2x per week	Tier 1: 1x per day	Tier 1: 2x per month
Tier 2: 1x per week	Tier 2: 2x per week	Tier 2: 1x per month

**When can I expect to see the new bill?**

You should receive the bill by July of every year.

**Vacant Parcel Fee FAQ**

**What is a Residential Vacant Parcel?**

A residential vacant parcel has a property class code of 100 and/ or a R-9 city code and does not have a completed structure on it.

**What is the difference between a registered vacant property and a residential vacant parcel?**

A registered vacant property has a structure on it a residential vacant parcel does not have a structure.

**How much is the Residential Vacant Parcel Fee?**

The residential vacant parcel fee is a flat fee of \$500. You may be eligible for a reduction in the amount of the bill, if the following requirements are met:

- If you own a vacant lot adjacent to a primary residence, upon which an owner receive a homestead exemption, you shall be entitled to an annual charge of \$150.00 per year.
- All vacant parcels with an outstanding housing code violation shall be charged a flat fee of \$1000.00 per year.

**Who will be charged the Residential Vacant Parcel Fee?**

Any property owner that has a land use code of 100.

**How will the Residential Vacant Parcel fee be collected?**

Annually through your county solid waste assessment.

**If I own more than one Residential Vacant Parcel, will I be charge a fee for each Residential Vacant Parcel that I own?**

Yes

**What services will I receive from the Residential Vacant Parcel fee that is assessed?**

Yard Trimming Collection (bimonthly), Scheduled Bulk Collection (12 Times Per Year), Grass Cutting in Right-of-Way-Only (4 Times Per Year), Street Sweeping (3 Times Per Year).

**When can I expect to see the new bill?**

You should receive the bill by July of every year.

## **Multi-Family Residential FAQ**

**What is the new Fee for multi-family residences in condos or townhomes?**

There will be a \$63.39 flat fee per unit

**What are the services received for the multi-family residences in condos or townhomes?**

Street Sweeping, Litter Removal, and Right-of-Way Maintenance and Scheduled Bulk Collection (12 Times Per Year). Details for Scheduled Bulk Collection can be found under Residential FAQ.

**Appendix A**

Solid Waste Services	FY 2018 (Current)	FY 2019 (Proposed)
<i>Residential Fees</i>		
Residential Recycling	\$88	\$88
Residential Single-Family Base Fee	\$307	\$366
Residential Front Footage (Avg)	\$50	\$0
<b>Residential Total (Avg)</b>	<b>\$445</b>	<b>\$454</b>
<i>Residential Backyard (Optional)</i>	\$962	\$1,146
<i>Residential Vacant Lot</i>	\$0	\$500
<i>Commercial Fees Tier 1</i>		
Commercial Parcel Lot Fee (1 - 100 ft.)	\$7.6 - \$760*	\$1,200
Commercial Parcel Lot Fee (101 - 200 ft.)	\$768 - \$1520*	\$2,400
Commercial Parcel Lot Fee (201 - 450 ft.)	\$1,528 - \$3,420*	\$5,400
Commercial Parcel Lot Fee (451 - 700 ft.)	\$3,428 - \$5,320*	\$8,400
Commercial Parcel Lot Fee (701 - 850 ft.)	\$5,328 - \$6,460*	\$10,200
Commercial Parcel Lot Fee (>850 ft.)	\$6,460+*	\$14,400
<i>Commercial Fees Tier 2</i>		
Commercial Parcel Lot Fee (1 - 100 ft.)	\$3.7 - \$370**	\$500
Commercial Parcel Lot Fee (101 - 200 ft.)	\$374 - \$740**	\$1,000
Commercial Parcel Lot Fee (201 - 450 ft.)	\$744 - \$1,665**	\$2,250
Commercial Parcel Lot Fee (451 - 700 ft.)	\$1,669 - \$2,590**	\$3,500
Commercial Parcel Lot Fee (701 - 850 ft.)	\$2,594 - \$3,145**	\$4,250
Commercial Parcel Lot Fee (>850 ft.)	\$3,145+**	\$6,000
<i>Commercial Fees Tier 3</i>		
Commercial Parcel Lot Fee (1 - 100 ft.)	\$2.89 - \$289***	N/A
Commercial Parcel Lot Fee (101 - 200 ft.)	\$292 - \$578***	N/A
Commercial Parcel Lot Fee (201 - 450 ft.)	\$581 - \$1,300***	N/A
Commercial Parcel Lot Fee (451 - 700 ft.)	\$1,303 - \$2,023***	N/A
Commercial Parcel Lot Fee (701 - 850 ft.)	\$2,025 - \$2,456***	N/A
Commercial Parcel Lot Fee (>850 ft.)	\$2,456+***	N/A

\*Commercial Tier 1: \$7.60 per foot of street frontage property located in central business/downtown district receiving street cleaning.

\*\*Commercial Tier 2: \$3.70 per foot of street frontage for property located in all areas receiving special thoroughfare street cleaning.

\*\*\*Commercial Tier 3: \$2.89 per foot of street frontage for all other commercial and industrial property receiving regular street cleaning.

Eliminating this tier under the new rate